



Powered by



BATTERY POWERED VACUUM HEAD

Instruction Manual



Patented

- Please read this Instruction Manual carefully before operation and follow all guidelines before using this vacuum head.
- Please keep this Manual for future reference.

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For further information and videos on how to use your ACTIV8, please visit our website:

www.activ8clean.com.au or scan the QR Code.



* NOTE: Some of the product photos shown in this manual may appear slightly different to what is provided with the actual product.

SAFETY WARNINGS

When using an electrical or battery powered appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

***** WARNING** - To reduce the risk of fire, electric shock, or injury:

1. This appliance is intended for commercial use, for example in hotels, schools, hospitals, factories, shops, offices and rental businesses. Use only as described in this manual. Use only manufacturer's recommended attachments.
WARNING: Operators shall be adequately instructed on the use of this appliance.
WARNING: This appliance is not suitable for picking up hazardous dust.
WARNING: This appliance is for dry use only.
CAUTION: This appliance is for indoor use only.
CAUTION: This appliance shall be stored indoors only.
2. **WARNING:** For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.
3. Regularly check the charger to ensure the supply cord has not been damaged in any way. If damaged ensure the cord is replaced by a local service centre. Do not charge the appliance with a damaged cord or plug. If device is not working as it should, has been dropped, damaged, left outdoors, or been in contact with water, or if the charger itself is cracked or damaged, take it to a service centre for inspection.
4. Keep charging adaptor and battery away from heated areas and surfaces.
5. Do not use the appliance outdoors or on wet surfaces.
6. Never handle the appliance or charging adaptor with wet hands.
7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. Do not put any object into openings. Do not use with any openings blocked. Keep rollers free of hair or other debris that may restrict normal roller brush operation.
9. Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
10. Use extra care when cleaning on stairs.
11. Do not use to pick up flammable or combustible liquids, such as gasoline, petrol, methylated spirits or use in areas where they may be present.
12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
13. Do not use ACTIV8 to vacuum up cement, gypsum powder, plaster powder and similar small particles, and other larger objects, which can cause clogging, motor burnout and additional faults.
14. Always unplug ACTIV8 from the charger before cleaning or servicing.
15. This appliance includes Lithium-ion batteries, do not incinerate or expose them to high temperature, as they may explode. Do not place in general waste disposal / recycle them in accordance with local regulations, contact your local council for details.
16. Avoid contact between the battery charging port and small metallic objects such as paper clips, coins, keys, nails or screws.
17. Never leave ACTIV8 unattended while the unit is running as it may damage the floor or move due to vibration causing it to knock into something.
18. Keep motor drives free from lint, hair and debris build-up.
19. Keep your ACTIV8 free of dust, lint, hair and anything that may reduce the airflow to the vacuum cleaner. Clean the brushes regularly, by removing them and cutting off any entangled debris.
20. Always remove the rod from the swivel neck joint first to avoid the rod assembly falling over when not in use.
21. Be careful not to leave the rod assembly leaning in an unstable position where it may fall and cause damage or injury.
22. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
23. If battery is found to be leaking, stop using the appliance, seal in a bag/container and return to service centre. This appliance contains batteries that are only replaceable by skilled persons.

WHAT IS ACTIV8?

The patented ACTIV8 Battery Powered Vacuum Head and Sweeper is the latest revolution in floor care. Innovative by design, ACTIV8 will revolutionise the commercial cleaning industry by significantly reducing vacuuming times by 50%, thereby doubling productivity and boosting profits.

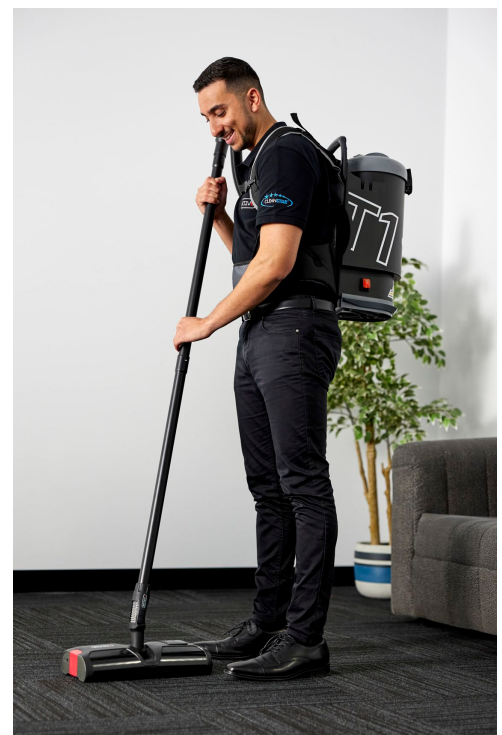
Designed primarily for use with Backpack vacuum cleaners, ACTIV8 has been specifically engineered for the user to vacuum in a 'side-to-side' mopping motion using both hands whilst standing in an upright position, as opposed to bending forward and using the back and forth movement of traditional vacuuming. The 'side-to-side' technique allows you to cover a surface area with maximum efficiency, saving time, money and delivering a 50% improvement in productivity by cutting your vacuuming time in half. ACTIV8 allows you to pick up dirt and dust in just one sweep, avoiding going over the same area multiple times as is the case with the traditional method of vacuuming.

Dual counter rotating brushes and a centrally located swivel joint allows the patented ACTIV8 to move freely in any direction with a full 360° range of motion. Equipped with a long-life rechargeable Lithium-ion battery and up to an impressive 3 hours of run time, ACTIV8 can be used safely on both carpets and most hard floor surfaces making it a true multi-surface solution.

The OH&S benefits of ACTIV8's signature 'side-to-side' mopping motion which allows you to vacuum in an upright position is also evident, helping to protect the health and safety of your cleaning staff by reducing strain, fatigue and injury. ACTIV8 protects you from the risks of bad posture, which is commonly associated with traditional vacuuming techniques where the user is constantly leaning back and forth. Just as importantly, the benefits that come from cutting your vacuuming time in half allows for significant energy savings given the reduction of electricity consumption.

TECHNICAL DATA

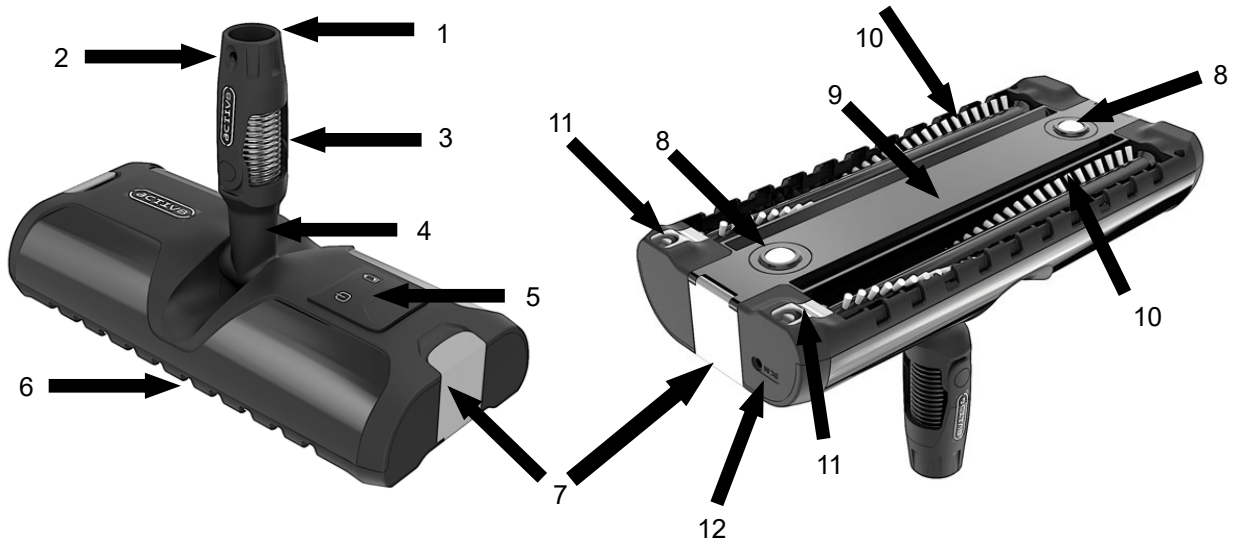
Run Time	Approx. 3 hours (low speed mode) Approx. 1.5 hours (high speed mode)
Battery (Lithium Ion)	18V – 3.2Ah
Charge Time	Approx. 2.5 hours
Motor	18V Brushless
Weight	2kg
Dimensions (not incl. swivel joint)	38.2 x 17.5 x 7.5cm
Cleaning Width	30cm
Sound	<67 dB(A)
Dust Tray Capacity	20-25 cm ³
Rod Height Adjustment	100-130cm
Compatibility (attachments)	32mm



* For optimal performance, we recommend using ACTIV8 with the Cleanstar Ghibli T1 Backpack Vacuum Cleaner.

MAIN PARTS

- | | |
|--|--------------------------------|
| 1. Neck/Rod Connection (32mm) | 7. Dust Tray Clip (both sides) |
| 2. Pip Rod Locator Hole | 8. Roller Ball (both sides) |
| 3. Swivel Joint Hose | 9. Dust Collection Tray |
| 4. Neck Swivel Joint | 10. Roller Brush x 2 |
| 5. Smart Button - On/Off and Speed Control | 11. Roller Brush Clip x 2 |
| 6. Toothed Edge (both sides) | 12. Charging Port |



WHAT'S IN THE BOX

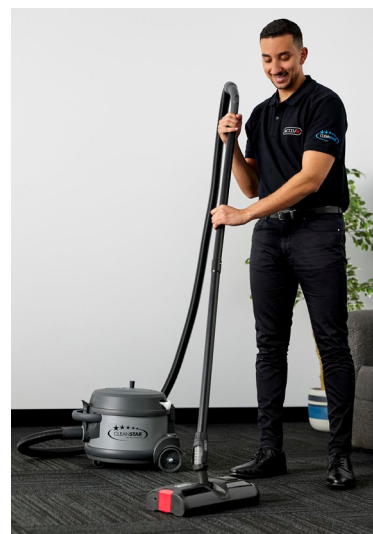
Your ACTIV8 comes packaged with the following items:

- ACTIV8 vacuum head with 2 x medium bristle brushes
- Enclosed rechargeable long-life battery (not removable)
- Straight Rod (60cm) with pip connection (32mm)
- Telescopic Rod with pip connection (32mm)
- Screw-on hose adaptor cuff (32mm)
- Red sweeper cap
- Hair/Thread cutter and brush
- Charging adaptor
- Instruction manual



ASSEMBLY & OPERATING INSTRUCTIONS

Your patented ACTIV8 is designed to be used with vacuum cleaners that use standard 32mm tools, accessories and vacuum hose. Primarily designed to be used with backpack vacuum cleaners such as Cleanstar's Ghibli T1 Backpack vacuum cleaner, ACTIV8 can also be used with common barrel type vacuum cleaners, provided they also use standard 32mm tools, accessories and vacuum hose.



Vacuum Head

Your ACTIV8 vacuum head comes fully assembled out of the box and requires no additional assembly. Remove the unit from the packaging and place it on the floor. Before first use, turn your ACTIV8 upside down (with the neck swivel joint folded underneath and pointing away from you). Ensure the floor is even and flat so that the power button is not accidentally depressed.

The two (2) medium bristle brushes should already be inserted. Slowly rotate one brush with your hand to ensure they move freely. Moving one brush should cause the other brush to rotate in the opposite direction. Ensure both brushes are securely clicked into place.

Vacuum Rods

Your ACTIV8 comes with two individual vacuum rods that work together:

- 1 x Straight Rod with pip connection (60cm - bottom rod)
- 1 x Telescopic Rod with pip connection (top rod)

Connecting the Vacuum Rods

1. First connect the 60cm straight rod into the swivel neck of the ACTIV8 vacuum head, securing the pip into the locator hole.
2. Then connect the telescopic rod to the straight rod, making sure the pip tightly secures both rods together.
3. Then adjust the height of the telescopic rod accordingly (approximately level with your shoulders).
4. Your ACTIV8 can now be safely lifted by the rods and will not become disconnected with normal use.

Disconnecting the Vacuum Rods

Whilst your ACTIV8 can be stored away with both rods still attached when not in use, you may be required to disconnect the rods in certain circumstances such as for transport or when storing it in a location with less storage space.

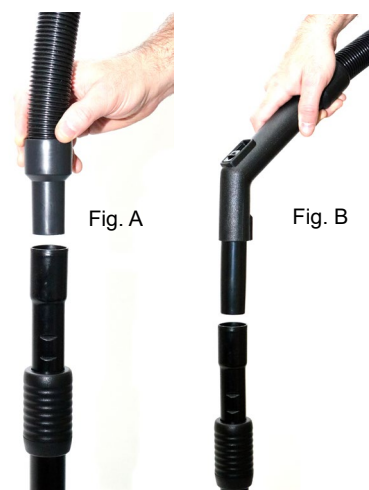
1. Locate the pip hole in the neck swivel joint which locks in the straight vacuum rod.
2. Push the pip in with your finger whilst pulling gently on the rod to release it from the swivel joint.
3. If the pip is not pushing in deep enough to release the rod, use a narrower object like a pen to push the pip in enough to release the vacuum rod.
4. Follow the same procedure for the telescopic rod.
5. To reinsert the vacuum rods properly, align the pip with the locator hole in the neck swivel joint and gently push the rod into the opening until the pip locks itself into the hole.

***** WARNING! DO NOT push down forcefully on the vacuum rods inserted into the neck swivel joint, as this may damage your swivel joint and void the warranty. DO NOT place your foot on your ACTIV8 and forcefully pull the rods upward to release them. The pips must always be depressed to release the rods.**

Hose Adaptor Cuff (optional)

Your ACTIV8 comes with a convenient hose adaptor cuff which is designed to replace your bent end piece (hose handle) that comes with your vacuum cleaner hose. This arrangement is recommended for ease of use. Once the bent end piece has been removed from the vacuum hose, screw on the 32mm hose adaptor cuff with the threaded end until firmly secured. Attach the adaptor cuff into the top end of the telescopic rod by pushing it firmly in place (see Figure A).

Alternatively, if you do not wish to use the hose adaptor cuff, you can simply connect the existing 32mm bent end piece on your vacuum hose (see Figure B) to the telescopic rod provided with your ACTIV8.



NOTE: Some vacuum cleaners will have the bent end piece permanently fixed to the vacuum hose, while other commercial vacuums have a removable bent end piece which can simply be unclipped or unscrewed.

Smart Button – ON/OFF and Speed Control

Your ACTIV8 comes with a foot-controlled Smart Button which is not only used to turn the unit ON/OFF, but also for Speed Control and to provide information on the device's Battery/Charging Status and if there are any blockages/obstructions causing ACTIV8 to stop working. The Smart Button has two indicator lights – a Power Indicator light (on the left) and a Battery Indicator light (on the right).

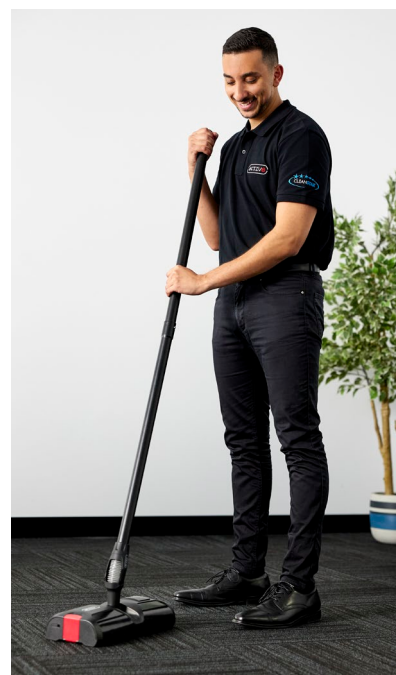
1. To turn ACTIV8 ON, simply tap the Smart Button with your foot. The device will immediately turn on and the roller brushes will begin operating in High-Speed mode which is suitable for carpets. ACTIV8 will always start in High-Speed mode.
2. The Power Indicator light and Battery Indicator light will both illuminate **SOLID GREEN** when the device is turned on during normal operation indicating there is sufficient charge.
3. For hard floor surfaces where a slower brush speed may be required, simply tap the Smart Button again with your foot and the device will automatically switch to Low-Speed mode. Operating at a slower speed will also conserve battery charge.
4. You can continue to tap the Smart Button with your foot to toggle between High-Speed and Low-Speed modes.
5. To turn ACTIV8 OFF, simply hold your foot down on the Smart Button for approximately 2 seconds and the device will power down.



USING ACTIV8 AS A CORDLESS SWEEPER

Your ACTIV8 can also be used as a convenient cordless sweeper thanks to the on-board dust collection tray, should you not have access to a vacuum cleaner.

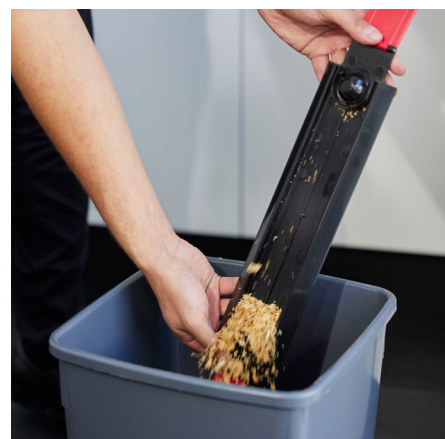
1. Simply connect the 60cm straight rod into the neck of the ACTIV8, securing the pip into the locator hole.
2. Then connect the telescopic rod to the straight rod in the same manner, making sure the pip is tightly secured.
3. Adjust the height of the telescopic rod accordingly (approximately level with your shoulders).
4. Insert the red sweeper cap provided into the top end of the telescopic rod. This will prevent the release of any dust or debris from coming up through the rod.
5. Turn on your ACTIV8 by tapping the Smart Button with your foot, and begin sweeping. Note: you can adjust the brush speed between High and Low by tapping the Smart Button again.
6. The dust collection tray at the bottom of the unit will automatically begin to fill with dust and debris as you sweep. The dust tray will hold approximately 20-25 cubic centimeters of dust, ideal for cleaning smaller areas or where there is only a modest accumulation of dirt on the floor.
7. If your ACTIV8 stops picking up dirt, it means that the dust tray is full. Empty the tray as per the instructions below, replace and then continue sweeping as required.



Emptying the Dust Tray

After you have finished sweeping, you should empty the dust tray (or whenever required).

1. Turn off ACTIV8 by holding down the Smart Button with your foot for approximately 2 seconds and the unit will power down.
2. Stand above the unit, resting the vacuum rods on your shoulder. You may choose to lower the extendable rod for easier control.
3. Disconnect the dust tray by placing two fingers under each red clip on either side of the ACTIV8 until they click open.
4. Lift the ACTIV8 up, which will release the tray and leave it on the ground. If the tray has become lodged in the unit, apply light pressure on the red clips downward to release each side of the tray.
5. Empty the dust tray by tipping the contents into a bin. When emptying the dust tray, do not hit the tray against the side of the bin to avoid damage. You can also brush any lighter dust off if desired or wipe it with a dry cloth.
6. To reinstall the tray, place the empty tray on the ground.
7. Align the ACTIV8 over the tray and gently lower it onto the dust tray until it is aligned with both clips.
8. Click each clip shut. If they do not clip shut, you may not have aligned it properly. Repeat step 7 before proceeding again.



CHARGING THE BATTERY

Your ACTIV8 comes with an enclosed long-life Lithium ion battery which provides up to 3 hours of run time at full charge, depending on whether you run the unit at high or low speed and the type of floor surface you are using it on.



Battery Indicator Light

The unit also features a foot-controlled Smart Button which is used to turn the unit On/Off and also incorporates a battery indicator light. When there is approximately 15 minutes of battery time remaining, the battery indicator light will illuminate **SOLID RED** to warn the user that the unit will need to be recharged soon. The battery indicator light will begin to **FLASH RED** when your ACTIV8 is about to stop.



1. Before charging, make sure that you turn off ACTIV8 first by holding down the Smart Button with your foot for approximately 2 seconds.
2. Plug the supplied charging cable into the charging port on the side of the ACTIV8 and connect the plug adaptor to an electrical outlet. Only charge the ACTIV8 with the battery charger (Model: GQ24-240120-AA) supplied with the product.
3. When ACTIV8 is plugged into the charger, the battery indicator light will **FLASH GREEN** intermittently to indicate that the battery is charging. When fully charged, the battery indicator light will stop flashing and illuminate **SOLID GREEN**.
4. If the battery has been fully depleted, charging time will take approximately 2.5 hours to fully recharge.
5. If using your ACTIV8 daily, it is recommended that you discharge the battery fully at least once per week to prolong the life of the battery.
6. Once fully charged, remove the charger from the unit.

Important Notes:

- When ACTIV8 is stored and not used for long periods of time, ensure that the battery is fully charged on first use. For long-term battery life, discharge the battery fully at least once every three months.
- The battery in your ACTIV8 is fixed and not designed to be removed. Do not attempt to remove the battery as you may injure yourself and damage your ACTIV8, thus voiding your warranty. In case of a fault, please contact your supplier and bring it to an ACTIV8 authorised repairer.

MAINTENANCE

Dual Counter-Rotating Brushes

Your ACTIV8 comes with two high quality (medium bristle) roller brushes. The medium bristle brushes provided with your ACTIV8 have a general-purpose consistency, which is suitable on most surfaces. There are other brushes available separately which have softer or harder bristles for different floor surfaces. Please ask your dealer for further details or refer to the spare parts section in this manual.



Removing or Replacing the Brushes

The roller brushes are designed to be easily removed whenever they need to be cleaned or replaced.

1. Turn off your ACTIV8, remove the vacuum rod from the neck swivel joint and turn ACTIV8 upside down (with the neck swivel joint folded underneath and pointing away from you).
2. To remove the roller brushes, use your index finger to press the red clip inwards while at the same time pulling the roller brush upward by holding the bristles located closest to the red clip. If you are having trouble removing it in this way, you can remove the dust tray which will allow you to pull the roller brush from underneath.
3. Once unclipped, carefully lift up the red end of the roller brush while simultaneously pulling it away from the drive gear at the other end.
4. You can replace the brush by fitting the black end of the roller into the drive gear and lowering the red clip into its housing until it clicks firmly into place.



Brush Cleaning Procedure

After extended periods of use, the roller brushes will require cleaning to remove hair and other foreign objects that have become tangled or stuck, preventing your ACTIV8 roller brushes from operating effectively. Regular brush cleaning is recommended to ensure they are kept free of lint, hair and other obstructions. This procedure is described below.

1. Remove the brushes as per previous instructions.
2. Use the Hair/Thread Cutter provided to cut away any hair wrapped around the brush, being careful not to cut the brushes. Wipe the brush with a damp cloth. Do not immerse the brush under water.
3. Repeat the process for the other brush.
4. Remove any hair or debris from the gear drives at each end including the section between the roller and the red lock in clip. In order to do this disconnect the red clip from the roller brush. Use a small pair of scissors to cut any hair caught between the bearing and the brush shaft. Use a vacuum nozzle to vacuum out any debris. Once satisfied, replace the red clips.
5. Replace the brushes into their positions ensuring that the red clips click firmly into place.

Removing Obstructions

If ACTIV8 picks up an object and experiences an obstruction which stops the brushes from rotating freely, the device will automatically turn off and the Power Indicator light on the Smart Button will **FLASH RED 10 TIMES** to indicate a problem.

1. Remove the vacuum rods from the swivel joint and turn the unit upside down.
2. Remove the dust tray as per the instructions provided in the 'Using ACTIV8 as a Cordless Sweeper' section of this manual.
3. Remove the object caught within your ACTIV8.
4. If necessary, remove the brushes for greater accessibility.
5. Replace the brushes and tray as per previous instructions.

Cleaning the Roller Balls

ACTIV8 comes with two Teflon roller balls designed to provide extra maneuverability on a range of floor surfaces. On hard floor surfaces, the roller balls allow the unit to sit up while the two brushes provide support on both sides allowing your ACTIV8 to glide along the surface. On carpets, the roller balls provide extra lift to keep the brushes at the right height for ease of use. From time to time, you may notice that the roller balls are not moving freely. This will usually mean that some dirt, debris or an object has become stuck or lodged itself within the roller ball casing, which if not removed and cleaned regularly may possibly lead to scratches or marks on your floor surface. Follow the procedure below to clean the roller ball casing.



1. Turn off the ACTIV8 and follow the procedure for removing and emptying the dust tray.
2. Put the dust tray on a bench for ease of access with the dust compartment facing up.
3. Twist the roller ball casing in a clockwise direction using the two turning tabs with your thumb and forefinger.
4. Once the cap has been removed, the roller ball will become accessible. Clean the inside of the cap and remove the ball and wipe clean with a dry cloth.
5. Repeat the process for each ball and replace the balls into their respective holes and screw the caps back on in an anti-clockwise direction until all three locking tabs are secured into place.
6. Move each roller ball with your finger to ensure that they are freely rotating.
7. Clip the tray back onto your ACTIV8.

Note: Check the roller balls regularly and keep their housing clean for longer life. Replacements are available at your ACTIV8 stockist.

USEFUL CLEANING TIPS

Using ACTIV8 on Hard Floor Surfaces

ACTIV8 is generally not recommended for use on any 'soft' hard floor surfaces that may be susceptible or prone to scratching or marking. This may include soft timber floors, polished timber floors, timber veneer, and other highly polished surfaces. As a precaution when using ACTIV8 on any delicate hard floor surface, we strongly recommend that a small area be tested first to ensure that no unwanted marking or damage to the hard floor surface occurs. Scratching or marking may potentially occur if some dirt, debris or an object becomes stuck or lodged within the roller ball casing, causing the roller balls to stop spinning freely. Ensure that the roller ball casing is cleaned regularly and that the roller balls themselves are spinning freely before every clean. Also ensure that the correct softer bristle brushes are used on delicate hard floor surfaces. Cleanstar/ACTIV8 or any of its affiliates accept no responsibility for any floor surface damage that may be caused due to a failure to follow these recommendations.

Going from Carpets to Hard Floors

ACTIV8 has been designed to move straight from vacuuming carpets to hard floors with minimal fuss. To conserve power and improve pick-up on hard floor surfaces, you can tap the Smart Button and the unit will switch to a slower speed mode. It is natural for your ACTIV8 to slow down on carpeted surfaces compared to hard floors. On more delicate floors (such as timber, etc), it is recommended to switch to a soft bristle brush (see Spare Parts section of this manual). These are available from your ACTIV8 dealer. ACTIV8 has also been designed primarily for use on low pile commercial carpets, and NOT for thick pile carpets or rugs. Test the unit before proceeding fully on thick pile carpets and rugs.

Smart Edge Cleaning

Your ACTIV8 has been designed to clean closest along its long edges. The brushes will vibrate any dirt close to the wall and bring it inside the machine. Using a vacuum cleaner with your ACTIV8 will provide better edge cleaning than using it as a sweeper alone. For edge cleaning with a crevice tool, simply disconnect the top rod from the lower rod. Attach a crevice tool to the top rod, turn on your vacuum cleaner and run the crevice tool along the edges. The length of the telescopic (top) vacuum rod is perfect for edge cleaning and you will not need to bend down. It is also the perfect height for higher dusting with a brush tool.

Cleaning Under Furniture

For daily cleaning, your ACTIV8 can maneuver in any direction to help you get under and around furniture. As you gain more experience with ACTIV8, this will become easier for you. For detailed cleaning under furniture, use a combination of your ACTIV8 powerhead with a crevice tool.

Cleaning Stairs

When cleaning stairs, run your ACTIV8 along the length of each step using the side-to-side motion as you would on normal carpet. The unit should hang off the edge a little bit, but will give you the best clean with the brushes reaching each edge of the step. You can also turn your ACTIV8 using the long side to get any dirt trapped along the inner edge of the step. When using ACTIV8 on stairs always vacuum while walking up the stairs and not down. If operating a vacuum is too cumbersome on stairs, you can remove your vacuum and the top rod leaving the lower rod to control your ACTIV8 in sweeper mode. Remember to insert the red cap to stop dust escaping from the end of the rod. Using your ACTIV8 as a sweeper will still provide a deep clean on stairs. Use extra care when cleaning stairs as you may lose balance, especially if you are using a corded vacuum.

Using a Battery Powered Backpack

With the use of a battery powered backpack, ACTIV8 allows the user to work backward instead of forward. This provides the added benefit of being able to view the area which has been covered. Working in a backward direction requires the user to be aware of possible trip hazards or other obstructions. Always keep ACTIV8 in front of your field of vision and always keep your eyes on the unit as it sweeps from left to right.

Note: When using ACTIV8 with a low powered vacuum such as a battery backpack, certain residue may remain in the dust collection tray. This is not detrimental to the operation of the unit and is not noticeable during use. Check the tray after each use to ensure that all dirt has been discarded.

TROUBLESHOOTING

Please contact your dealer for any additional troubleshooting not covered below.

My ACTIV8 doesn't turn on	1. Check that your battery has been fully charged. Ensure that the charging adaptor is plugged into an electrical outlet and that the power is turned on. Ensure the charging adaptor is plugged properly into the ACTIV8 charging port. Leave to charge fully for approximately 2.5 hours. 2. Press down on the power button with the front of your foot. If it doesn't immediately turn on, reach down and push the power button with your hand. If the unit turns on, it means that your foot is not angled in the right way to depress the internal button. Try different angles with the top part of your foot until you find one that works. 3. If your unit still does not turn on, return it to your authorised dealer.
My ACTIV8 is disconnecting from the vacuum rods	Ensure that the pip connectors at the end of the rods have been properly inserted into their locator holes and have securely clicked into place.
My ACTIV8 is vibrating a lot	1. One of the brushes may not be inserted properly. Remove each brush and then re-insert them, ensuring that the button is firmly locked into place. Turn the unit on again. 2. There may be a foreign object obstructing the brushes or the brushes may be damaged. Follow the Maintenance section of this manual for cleaning the roller brushes and removing obstructions. Once clear, replace the brushes ensuring that the buttons are firmly locked into place. Replace the tray. Turn on the unit and see if the vibration has ceased. 3. If the problem persists, remove both brushes and turn the unit on again. If the vibration has ceased, complete the following procedure. 4. Replace one brush and turn the unit on, if the vibration is not evident then remove the brush and replace it with the second brush. If the vibration becomes evident then the second brush needs attention. It may indicate that the brush has been damaged and may need to be replaced.
My ACTIV8 is not picking up as a sweeper	1. Ensure that your ACTIV8 is fully charged and that the brushes are moving freely. 2. Ensure that the tray is not already full and needs to be emptied. 3. Ensure that the tray is properly clipped into place on both sides. 4. On hard floors, try operating in Low-Speed mode. 5. If your ACTIV8 is being used on very shiny floors, try using a softer brush. 6. If you are using your ACTIV8 on carpet, ensure the power is on the High-Speed mode. 7. Check for any obvious damage to the tray, brushes or roller ball.
The speed of my ACTIV8 is fluctuating whilst in use	1. It's normal for your ACTIV8 to vary speed depending on the resistance of the floor it is working on. You should notice a slower hum when moving from hard floor to carpet. Do not be alarmed, this is normal. 2. On deeper pile carpet, your ACTIV8 will have to work harder to spin and elevate itself off the ground. Do not push down on your ACTIV8 when using it, as it will require more effort to turn the brushes. Try and keep using it in a side-ways motion (parallel to the ground) and not lean downwards toward the unit. 3. During normal operation ACTIV8 will also vary in speed depending on the thickness of the carpet and how much force is being exerted on it. This variability is normal.

SPARE PARTS

Part No.	Description
ACTIV8-SOFT	Soft Bristle Brush Set of 2 – BLACK (with bearings and end caps)
ACTIV8-MEDIUM	Medium Bristle Brush Set of 2– RED (with bearings and end caps)
ACTIV8-HARD	Hard Bristle Brush Set of 2- BLUE (with bearings and end caps)
ACTIV8-TRAY	Complete Dust Tray Assembly (with side clips and roller balls)
ACTIV8-ADAP	Charging Adaptor/Power Supply
ACTIV8-CAP	Sweeper Cap - RED
ACTIV8-CUT	Hair/Thread Cutter & Brush
ACTIV8-CUFF	32mm Hose Adaptor Cuff
ACTIV8-ROD1	32mm Telescopic Rod (with Pip)
ACTIV8-ROD2	32mm Straight Rod (with Pip)
ACTIV8-BALL	Teflon Roller Balls x 2
ACTIV8-BALLCAP	Roller Ball Casing Cap x 2
ACTIV8-PEDAL	Smart Button/Pedal
ACTIV8-TCOV	Top Cover
ACTIV8-NECK	Complete Neck, Hose, T-Piece Assembly
ACTIV8-SWITCH	Switch (sits under Smart Button)
ACTIV8-PCB	Main PCB
ACTIV8-MOT	Motor and Gearbox Assembly
ACTIV8-BCOV	Bottom Cover



Cleanstar Pty Ltd

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CONDITIONS OF WARRANTY

This document outlines the terms and conditions of warranty for your ACTIV8/Cleanstar product. This is an important document that should be kept with your proof of purchase documents in a safe place for future reference should you require service for your product.

Thank you for purchasing your new ACTIV8/Cleanstar product. We are confident this product will give you trouble-free use and excellent service, provided the operator uses and maintains the product in accordance with the Instruction Manual. Please read the Instruction Manual carefully before using the product for correct operation and maintenance procedures, and store it in a safe place for future reference.

1. This is a parts and labour warranty against faulty or defective parts, materials or workmanship in manufacturing, when the product is used and operated in accordance with the Instruction Manual.
2. This product carries a 12 month (1 year) warranty period that commences from the original date of purchase by the first user/purchaser, and is not transferable.
3. This warranty only applies to products purchased and used in Australia and New Zealand.
4. At all times during the warranty period, Cleanstar shall, at its sole discretion, determine whether repair, replacement or refund will apply if the product has a valid warranty claim applicable to it.
5. The repair or replacement of the product under this warranty does not extend the original period of warranty.
6. Please note that this warranty will be voided in the following cases (which are not exhaustive) and the warranty does not apply to the cost of replacing any parts of the product resulting from:
 - Accidental damage;
 - Normal wear and tear;
 - Neglect, misuse or physical abuse by the operator, including failure to properly maintain or service;
 - Any alterations, modifications or tampering with the product without the prior written consent of Cleanstar;
 - Incomplete or improper installation;
 - Incorrect, improper or inappropriate operation;
 - Insect or vermin infestation;
 - Power surges, electrical storm damage or incorrect power supply/voltage;
 - Excessive use or use for which this product has not been designed;
 - Vacuuming up water, liquids, toner, powders, glass, hazardous, flammable or corrosive materials, plaster dust, concrete dust and other similar building or construction materials;

- Failure to comply with the operating instructions contained in the Manual supplied with the product;
- If the product is rented;
- If the product is used outside of Australia or New Zealand.
- If the product was serviced or repaired by anyone other than Cleanstar, or one of Cleanstar's Authorised Service Agents (ASA).

Cleanstar is unable to accept any responsibility under this warranty for any repair work not carried out by an ASA or from the use of non-genuine parts.

7. This warranty does not cover service calls, travelling time or consumable parts such as roller brushes, rods, cuffs, roller balls and other like consumable items, unless defective in manufacture. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.
8. Please retain your original proof of purchase which will be required before you can make a claim under this warranty. If proof of purchase can not be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.
9. Any transportation and delivery costs involved in the repair of defective parts shall be borne by the claimant. In all instances, unless the product is transported by Cleanstar or a Cleanstar authorised representative, the product is transported at the owner's cost and risk while in transit to and from Cleanstar or its ASA.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits conferred by this warranty are in addition to other rights and remedies under law in respect of the product to which this warranty relates.

TO INQUIRE ABOUT MAKING A CLAIM UNDER THIS WARRANTY, PLEASE FOLLOW THESE STEPS:

- a) Carefully check the Instruction Manual and the terms of this warranty;
- b) Have the brand, name and model number of the appliance available;
- c) Have the proof of purchase available (ie. invoice, receipt, etc) showing where the appliance was purchased from and date of purchase;
- d) Contact your original place of purchase in the first instance to discuss the nature of your warranty claim;
- e) Alternatively, email Cleanstar at warranty@cleanstar.com.au.